



Privacy Policy

Agile IT respects the privacy of our customers, our business partners and all visitors to our website.

Our privacy policy describes the information that we collect using our website, outlines how we obtain that information and describes how we may use or disclose that information. It also describes the measures we take to protect your information and how you can contact us should you have any concerns about your privacy.

Scope

This privacy policy only covers our privacy practices with respect to the collection, use and disclosure of information obtained using:

- Our Websites.
- Our IT Services

Website

How we Obtain Information about You

We collect several types of information from and about our website visitors. We collect information when:

- You fill out a form on our website. We may collect your name, mailing address, email address and telephone number.
- You post information on our website. eg. Comment on a blog post, a forum post etc.
- You enter a competition or take advantage of a promotion that we are running.
- You complete a survey.
- You report an issue with our website.
- You contact for any other reason.

We also collect information from third parties in connection with your use of our Website. For example, Agile IT uses third parties such as Google for reporting and analytics to measure the effectiveness of our website and marketing efforts and to identify areas for improvement.

As you navigate through our Website, we may also collect details about your visit including, but not limited to, your IP address, usage patterns, traffic data, location data, logs and other communication data and the resources that you access. We may also collect information about your computer and internet connection, including your operating system and browser type.

The Use of Cookies on our website

We use cookies to help us improve our Website. We may use cookies to obtain information about your general Internet usage and to:

- Estimate our audience size and usage patterns.
- Store information about your preferences, allowing us to customize our Website.
- Recognise you when you return to our Website.
- Track when you respond to our surveys.

The third parties that we use may use JavaScript to collect IP addresses from our Visitors and we may also collect server logs. Information gathered through these automated means may be associated with the personal information you previously submitted on our website.

Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you visit our website. You may refuse to accept cookies by activating the appropriate setting on your browser and you may also set your browser to alert you to when cookies are being sent. If you do so, please note that some parts of our website may then be inaccessible or function improperly.

How We Use Information Collected about You

We may use the information that we collect about you to:

- Improve our website.
- Provide you with information, products or services that you request from us.
- Present our website and contents properly.
- Diagnose and resolve technical problems with our website.
- Track your browsing behaviour, such as the pages you visited over time.
- Allow you to participate in interactive features of our website, when you choose to do so.

How We Share Information Collected about You

As a general rule, we don't share, sell or rent the information that we collect about you unless we have to. That may include when we need to:

- Comply with any court order or other legal obligation.
- Enforce or apply our website terms and conditions, or terms of any other agreement between us.
- Protect either our or others rights and property, or to ensure our or their safety.

International Transfer of Data about You

As a general rule, your data remains in the UK and we don't transfer it internationally. Our third parties may, however, transfer and store your data internationally. As such, by using our Website, you consent to the collection, storage, transfer and processing of your information outside of your country of residence, including in the United States.

Your Communication Preferences

If you do not wish to have your email address used for promotional purposes by Agile IT, you may withdraw your consent at any time by clicking on the “unsubscribe” link located in the emails sent by us.

Your Acceptance

Please note, that by using any part of our website, you accept and agree to our privacy practices.

Change Request

You may request access to, correct or delete any personal information that you have provided to us in connection with our Website by [contacting us](#) ». We will make every reasonable effort to respond to such requests for correction or updates to personal information.

Services

How we Obtain Information about You

As a customer of ours, we collect various types of information about you, including:

- General information, including our customer's company name and address, credit card information and your contact information for billing and contracting purposes.
- Information and correspondence our customers and users submit to us in connection with our IT Services or other requests related to our Service.
- Information we receive from our business partners in connection with our customers and users of our IT Services.

How We Share Information Collected about our Customers

We do not share, sell, rent or trade information about our customers. We will only share information about our customers to:

- Comply with any court order or other legal obligation.
- Enforce or apply with any terms of any agreement between us.
- Protect either our or others rights and property, or to ensure our or their safety.

Customer Data

We may use Customer Data to provide our IT Services. Notwithstanding anything else to the contrary in our privacy policy, we will not use, disclose, review, share, distribute, transfer or reference any customer data, except as permitted in our customer agreement, or as required by law.

Change Request

You may request access to, correct or delete any personal information that you have provided to us in connection with our Website by [contacting us](#) ». We will make every reasonable effort to respond to such requests for correction or updates to personal information.

General

Security

Agile IT maintains reasonable and appropriate measures to protect your personal information obtained through our website and in connection with the provision of our

IT Services from loss, misuse and unauthorised access, disclosure, alteration and destruction.

Third-Party Websites

We may link to websites that are not owned or controlled by Agile IT. As such, this privacy policy does not apply to information collected on any third-party sites that may link to or be accessible from our website.

Changes to our Privacy Policy

Agile IT regularly reviews our privacy policy and we reserve the right to update or change this privacy policy from time to time.

Your continued use of our website or Service is deemed to be acceptance of any updates or changes we make to this privacy policy and as such, we ask that you review our privacy policy periodically for any updates or changes that we may have made.

Contact

To discuss our privacy policy or to request access to your personal information, please do not hesitate to [contact us](#) »

You can also call us on [01296 399237](tel:01296399237) or write to us at Agile IT Limited, Elsinore House, 43 Buckingham Street, Aylesbury, Bucks, HP20 2NQ